

2019-2020 HRL Round Reports Assessment

EXECUTIVE SUMMARY

Overview

As housing professionals, we know that some of the most active times in residence halls are at night when residents are finished with classes and in their rooms for the rest of the day. For this reason, we require our Resident Advisors (RAs), to complete rounds during this period to ensure the safety and well-being of residents when they are most often in these spaces. Sunday through Thursdays RAs complete three rounds at 7pm, 10pm and 12am. On Fridays and Saturdays, RAs complete an additional fourth round at 2am. Rounds are conducted in order to meet the following goals:

- Create an active presence in the Residence Halls to ensure the well-being and safety of Residents during peak activity times.
- Ensure there are no facility concerns that could jeopardize residence safety such as out of order equipment or blown lightbulbs
- Provide qualitative and quantitative data about the state of Residence Halls during the round periods.

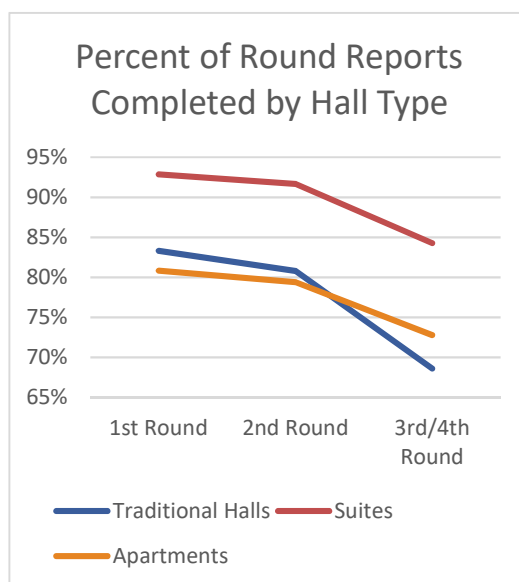
Highlights

1st Round:

Between the period of August 14th through March 16th (excluding Breaks), there were **2,136 first round reports** filed making up **83.92% of the expected number**. First round report completion rates in individual halls ranged from **63.6% to 100%**. There should have been 165 1st round reports per hall (except for Ragsdale Mendenhall). These rounds **started at 6:58pm** on average and usually lasted for 30 minutes.

Common Issues Reported

Most issues were related to facilities concerns such as broken elevators (19), messes, leaks/water on floors (15), and laundry and trash messes (49). There some issues reported related to smells of marijuana (5) or fire alarms going off (5) as well.



2nd Round:

There were **2,087 second round reports** filed, which makes up **81.95% of the expected number**. Individual hall completion rates ranged from **59.4% to 96.4%**. There should have been 165 2nd round reports per hall (except for Ragsdale Mendenhall). These rounds **started at 9:37pm** on average and usually lasted for 31 minutes. The average **noise level** consistently across all halls was around a **3.85/5**.

Common Issues Reported

Issues were like those of the first-round report. Marijuana issues (14) and noise issues (19) occurred more often. Additionally, it seemed there were more situations requiring incident reports to be submitted.

3rd / 4th Round:

Since the RAs submit the same report for their third and fourth rounds there should have been a total of 211 reports submitted per residence hall. Overall, **2,309 reports** were completed making up **72.16% of the expected number**. Completion ranged from **47.4% to 91.9%** across the individual residence halls. The average **noise level** during these times was a **3.99/5** and was consistently near that level across hall types.

Common Issues Reported

Noise appeared to be the most common issue reported on these round reports with marijuana and other facilities concerns also being present.

Table 1: Overview of Round Reports By Hall Type

Hall Type	1 st Round				2 nd Round					3 rd / 4 th Round		
	# of Reports	% Complete	Average Start Time	Average Length	# of Reports	% Complete	Average Start Time	Average Length	Noise Level	# of Reports	% Complete	Noise Level
Traditional	1179	83.31%	6:57 PM	0:29:53	1148	80.81%	9:32 PM	0:35:24	3.83	1223	68.59%	3.98
Suites	305	92.86%	6:50 PM	0:34:18	301	91.66%	9:48 PM	0:33:32	3.90	352	84.28%	3.98
Apartments	652	80.84%	7:01 PM	0:27:15	638	79.42%	9:41 PM	0:22:51	3.85	734	72.29%	4.01
OVERALL	2136	83.92%	6:58 PM	0:29:43	2087	81.95%	9:37 PM	0:31:18	3.85	2309	72.16%	3.99

A breakdown of reports by Residential Community can be found in [Table 2](#) on page 3.

General Comments:

Key themes that appeared while analyzing this data was a clear downward trend in round completion rates as the evening went on. Additionally, there were multiple instances of RAs submitting the wrong round report (i.e. submitting 1st round report for their 3rd round) and they would also enter the wrong times such as 10am instead of 10pm which may have skewed the average start times. Furthermore, in instances where multiple halls make up a community like Lee & Union, RAs would not be consistent in how they select building when completing the reports. Some RAs would select all the buildings at once while some would do a separate report for each building. This also led to a miscount for some residence halls and may pose a challenge for CRLs in communities with many buildings like The Quad when it comes to tracking this data individually. This problem was also amplified by the comingling of incentive duty break round reports within the regular round reports.

Future Implications

- How do we ensure that RAs are completing the required rounds and utilizing the correct forms for each round?
- How could we restructure round reports so that RAs complete them accurately and in a consistent manner and allow for easier pulling of relevant data by CRLs?

Table 2: Breakdown of Round Reports by Residence Hall

Residence Hall	1 st Round				2 nd Round					3 rd / 4 th Round		
	# of Reports	% Complete	Average Start Time	Average Length	# of Reports	% Complete	Average Start Time	Average Length	Noise Level	# of Reports	% Complete	Noise Level
Cone	113	68.5%	7:02 PM	26:25	116	70.3%	9:54 PM	27:41	3.78	133	63.0%	3.77
Grogan	139	84.2%	7:03 PM	31:25	135	81.8%	9:40 PM	39:43	3.66	151	71.6%	3.85
Haywood, Highland, Lofts	118	71.5%	7:01 PM	29:06	112	67.9%	9:43 PM	36:49	3.89	125	59.2%	4.18
Jefferson Suites	163	98.8%	6:46 PM	25:25	161	97.6%	9:44 PM	25:58	3.98	194	91.9%	3.99
Lee & Union	139	84.2%	7:02 PM	22:15	134	81.2%	9:38 PM	21:14	3.91	155	73.5%	4.06
Lexington & McCormick	105	63.6%	7:02 PM	33:00	98	59.4%	9:18 PM	16:13	3.89	104	49.3%	4.05
Mary Foust & Guilford	144	87.3%	6:11 PM	25:51	138	83.6%	8:52 PM	28:47	3.74	100	47.4%	3.76
Moore-Strong	125	75.8%	6:48 PM	39:04	124	75.2%	9:13 PM	56:34	3.91	132	62.6%	3.99
Phillips-Hawkins	165	100.0%	7:02 PM	33:23	155	93.9%	9:30 PM	41:58	3.89	171	81.0%	3.97
Quad	142	86.1%	6:54 PM	44:31	140	84.8%	9:51 PM	42:15	3.81	158	74.9%	3.96
Ragsdale Mendenhall	96	84.2%	7:12 PM	29:09	85	74.6%	9:36 PM	43:42	4.09	105	74.5%	4.09
Reynolds	116	70.3%	6:57 PM	36:28	114	69.1%	9:47 PM	30:00	3.86	113	53.6%	4.03
The Spencer's	148	89.7%	7:13 PM	31:35	138	83.6%	9:45 PM	47:13	3.81	156	73.9%	4.28
Spring Garden	163	98.8%	7:02 PM	26:07	159	96.4%	9:49 PM	20:21	3.66	186	88.2%	3.65
Tower Village	127	77.0%	6:57 PM	27:42	135	81.8%	9:51 PM	20:39	3.93	164	77.7%	4.23
Weil-Winfield	133	80.6%	7:11 PM	15:34	143	86.7%	9:43 PM	06:30	3.84	162	76.8%	3.98